

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	APR 2015	2015 TOTAL
JIFs RECEIVED	62	71	90	91									314	86	780
JIFs RESPONDED TO	52	63	66	91									272	91	799
Non-Jurisdictional	33	40	43	64									180	52	557
Jurisdictional	13	14	21	19									67	26	149
Variance	4	4	2	4									14	3	32
General Information	2	5	0	4									11	5	31
Potential Violation	0	0	0	0									0	5	30
AVERAGE RESPONSE TIME (in days)	13	14	13	18									15	18	17

TELEPHONE CALLS	243	253	354	367									1217	345	3814
WALK-INS	9	18	10	12									49	13	136
WRITE INS/SITE VISITS	1	2	3	1									7	3	21
OTHER AGENCIES	22	26	31	40									119	24	290
FOI REQUESTS RECEIVED	20	21	16	11									68	13	207